



Handling Hands For You

Information booklet



HANDLING HANDS FOR YOU LTD



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WHO WE ARE AND WHAT WE DO?

Handling Hands For You offers live-in care for people with different care needs across England and Wales. We provide **24/7 care** for people in the comfort of their own homes.

Unlike other introductory agencies we are not only working to find the **best match of carers** for clients but also have an **ongoing role in managing** the day-to-day care requirements.

Our live-in care services are **flexible** and **tailored to unique individual needs**. This is why we are not offering live-in care packages prepared in advance, but rather discuss the level of assistance individually during the **free-of-charge assessment** instead.



"We cannot praise you highly enough. We were not in a position to look after mum ourselves and, thankfully, you provided everything Mum needed. A carer who was the perfect combination, compassionate, gentle, good company, and someone who not only anticipated her every need but was able to lift her spirits and make her laugh"

With the gratitude of Lily's daughters and her loving family, Truspilot

HANDLING HANDS FOR YOU SERVICES



Elderly Live-in care

Our Elderly live-in care services are tailored to the client's individual circumstances. We believe it is essential to preserve the independence of the older people while providing the highest quality care, allowing seniors to remain in the comfort of their own home with the help of a trusted companion.



Dementia Live-in care

We provide specialised dementia care and have a deep understanding of dementia home care needs and particular effects of different types of dementia.

Our live-in carers use a range of best practice techniques to maintain health and safety of those living with this progressive condition, support their function and help to live independently for longer.



Serious physical injury care

With care, compassion and expertise, our ambition is to maximise the potential and improve quality of life for individuals with serious physical injury.

We go the extra mile to understand the needs of our clients. This not only covers care and support needs, but also everything else what is important to the individual with physical injury such as hobbies, cultural preferences, social and family commitments.



Palliative care

We provide live-in round-the-clock care for people who have a terminal illness or life-threatening condition and need support. Palliative care involves management of condition symptoms, medication prompts and administration as well as support with everyday tasks.

FREQUENTLY ASKED QUESTIONS

What does our live-in carer do?

Handling Hands For You carers assist our clients with numerous tasks depending on the individual needs of the client. Our live-in carers provide round-the-clock companionship and support with all daily living activities from meal preparation, administering of medication, accompanying to doctors appointments, meal planning and grocery shopping to assistance with keeping the body moving and getting fresh air, light house work and help during night time.

What is required for a live-in carer?

A live-in carer will need her own separate room to sleep, access to bathroom facilities and the Internet. By law, the carer must be allowed a two-hour break each day. It is common practice for the carer to purchase, prepare and eat food with the care recipient. If you prefer to keep food separate, a weekly food allowance of £30-£40 for the carer is required.

What happens when a live-in carer has a break/holiday?

We will arrange another carer who will cover the absence period.

How much does our Live-in care cost?

Our Live-in care costs £925 per week for a single person and £1,025 per week for a couple. There are no hidden extra fees or charges. The only exception is that we charge a double rate for work on bank holidays.



„They treat my parents with the respect they deserve, manage my mother's dementia brilliantly and provide wonderful company for my father“

Gary Britton, Trustpilot



What are the terms of our Client service agreement?

We never take a one-size-fits-all approach to care, therefore even though there are standard general clauses in our Client service agreement, we are open to discussion and can make amendments to the agreement in response to the needs of the client.

How can we describe our live-in carers?

We put a lot of effort into finding the right live-in carers and only those who have all necessary skills, qualifications and experience can come on board and work with us. All Handling Hands For You carers have recent clear DBS checks, references from previous clients/employers and the fundament certificates such as First Aid Awareness, Medication Administration, Moving and Handling and Food Hygiene.



How quickly can we arrange live-in care?

There are situations when live-in care is needed urgently and we do our best to offer our live-in care service at short notice. Depending on the availability of our live-in carers, we can arrange our live-in care service within a few days.



"A wonderful professional team, very caring and have so much empathy and understanding. Kristina and her team go the extra mile every single day looking after our precious mum and nothing is too much trouble when it comes to the live in care she receives. Very special team of people indeed. Thank you so much for everything you do"

Karen Sherlock, Trustpilot

ARRANGING YOUR LIVE-IN CARE

STEP 1

CALL OUR TEAM

You will discuss your or your loved one's needs with our live-in care expert who will help you to decide if live-in care is right for you.

STEP 2

LIVE-IN CARE ASSESSMENT

A live-in care assessment will be scheduled to give you an opportunity to discuss any questions.

STEP 3

CREATE YOUR TAILORED CARE PLAN

Next, our team will create a personalised care plan based on data we collect from you, your family.

STEP 4

CHOOSE THE SUITABLE DATE

Once you are happy with your choice of carer we will then arrange a suitable starting date.

WHAT IS INCLUDED?

- ✓ 24/7 support at the comfort of care recipient's own home
- ✓ One-to-one personalised care
- ✓ Assistance with domestic, medical and daily-living tasks
- ✓ Round-the-clock companionship
- ✓ Supporting with healthy diet and wellbeing

OUR MANAGEMENT TEAM



KRISTINA PAKNIENE
Managing Director

*"Together with young, motivated and hard-working team members, we have built an organization we are proud of and feel honoured to be able to **help people make the most of their lives** while staying in the place they feel safe and comforted - their **own home**"*



LUCY MOYNAN
Care Manager

*"We at HHFY believe our values speak through our carers. **Compassion and empathy** being especially important - leading to **harmony in the home**"*



EGLE PILIPONIENE
HR Manager

*"The best carers are not necessarily those who have years of experience and plenty of certificates. We do our best to select **genuinely caring, warm, positive and empathetic** people who would care for our clients as if they are their own family"*



Live-in care service for people with different care needs

HANDLING HANDS FOR YOU LTD

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